

CHP Strategic Plan
2009
State Security Division (SSD)

1st Quarter Reporting: January Through March 2009

Division/Section: State Security Division (SSD)

Goal 1.1 – Prevent loss of life, injuries, and property damage.

SSD Action Steps:

Counterterrorism and Threat Awareness (CTTA) Section

1. Conduct Site Vulnerability Assessments of state facilities to identify and correct deficiencies.
2. Implement the Terrorism Liaison Officer (TLO) program.
 - a. Assist the Department with information sharing and dissemination by receiving and providing timely information to and from Departmental personnel.
 - b. Provide counterterrorism related training.
 - c. Provide personnel with a regional and/or local point-of-contact for questions regarding terrorism related matters.
3. Utilize Emergency Notification and Tactical Alert Center (ENTAC) as a 24/7 resource for terrorism reporting from departmental personnel in order to streamline tips and leads reporting to the appropriate investigative agency.
4. Complete Department policy, General Order 100.98, Counterterrorism and Threat Awareness.

Emergency Operations Section (EOS)

1. During Maximum Enforcement Periods (MEPs), ENTAC will compile field Division MEP reports and provide the information to executive management, departmental commands, and the Office of Media Relations. Additionally, ENTAC will report departmental Combined Accident Reduction Effort (CARE) information to Operation CARE for applicable reporting periods.



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CTTA Section Activity this Quarter

1. CTTA Section conducted SVAs on the following facilities:
 - January 13, Stockton Employment Development Department.
 - February 2, State Archives Building.
 - March 2-13, attended Critical Infrastructure training and assisted with the University of Davis Primate Research Center SVA.
 - March 24, Department of Justice.

CTTA Section has been continuously involved with the planning of security measures of the new CHP Headquarters Campus and has provided input and feedback to executive management when requested. Section employees have attended weekly meetings to ensure the systems designed to protect personnel functioned as designed to meet security goals.

2. In collaboration between the Department and the Regional Terrorism Threat Assessment Centers (RTTACs), each field Division has trained TLOs to provide assistance and serve as a resource for training and information sharing.
3. Section personnel and the TLOs reiterate the proper procedures for reporting tips and leads and to ensure suspicions acts of terrorism are reported to the appropriate investigatory agency.
4. The "draft" General Order 100.98 Counterterrorism and Threat Awareness, has been presented by members of Top Management and is currently being reviewed by Executive Management.

EOS Activity this Quarter:

1. ENTAC collected and disseminated the MEP reports for the New Years Holiday MEP period. There was no corresponding CARE period during this departmental MEP.



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Goal 1.2 – Maximize service to the public and assistance to allied agencies.

SSD Action Steps:

CTTA Section

1. Continue to provide the highest level of assistance and cooperation with federal, state, and local agencies in order to preempt terrorism planning and/or attacks.
2. Work with California Emergency Management Agency (CalEMA) to provide managerial oversight and reorganization of the State Terrorism Threat Assessment Center (STTAC) to protect California's citizenry and infrastructure.
3. Continue to coordinate and monitor the Tax Seizure Program Personnel serving tax warrants for the three contracted state agencies, Board of Equalization, Employment Development Department, and Franchise Tax Board.
4. Complete HPM 100.70, Safety Services Manual, revisions and facilitate all related training courses.

EOS

1. Manage/coordinate the AMBER Alert program to successfully assist the public and allied agencies to ensure alerts are issued appropriately and effectively in order to safely recover abducted children and preserve the program's integrity.
 - a. EOS/ENTAC personnel will improve/maintain proficiency in issuing AMBER Alerts effectively and efficiently.
 - b. EOS/ENTAC will track the number of AMBER Alert requests and activations.
 - c. EOS/ENTAC will assist allied agencies in improving their AMBER Alert procedures, protocols, etc.
2. Assist the California Department of Public Health with coordinating/providing departmental security services in support of the Strategic National Stockpile.
3. Assist allied state agencies in multi-organizational/jurisdictional emergency incident management and homeland security planning forums and endeavors.
4. Assist in coordinating/facilitating services provided by the CHP for public and private special events that potentially affect multiple Divisions.



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CTTA Section Activity this Quarter:

1. Assisted with coordination and instruction during two Inmate Radicalization training classes for multiple federal, state, and local agencies throughout the state. The course emphasizes increasing terrorism awareness of radical inmates in the correctional system. Audiences included departmental personnel, correctional officers from California Department of Corrections and Rehabilitation, Federal Bureau of Prisons, Federal Bureau of Investigation (FBI), and other allied law enforcement personnel.

Provided one presentation to the senior cadet class during Learning Domain 43 on terrorism indicators, the intelligence community, information sharing, departmental reporting procedures, and responding to incidents.

Provided one training course on Islam Radicalization. The audience was comprised of departmental personnel, as well as various local, state, and federal law enforcement agencies.

Provided one training course on Islam and the Arabic Culture for the U.S. Army – California National Guard.

Worked with various allied agencies to plan and develop a Peace Officers and Standards Training (POST) video on radicalization. The video emphasizes the importance of identifying radicalization indicators and passing that information on to TLOs.

2. On-going meetings and dialog with CalEMA have been taking place for the Department to assume responsibilities of the State Terrorism Threat Assessment Center (STTAC).
3. Coordinated with Tax Seizure Personnel and Business Services to update and close open tax seizure cases.

Updated Tax Seizure Personnel Roster.

Tax Seizure Personnel reviewed policy for storage of money, seized after business hours.

Tax Seizure Program Evaluation Team was created and held first meeting, which included the scope, methodology and timeline for the evaluation.

4. Revisions to HPM 100.70, Safety Services Manual, are in the final stages incorporating recent changes to the SVA program and Annex changes.



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EOS Activity this Quarter:

1. AMBER Alert refresher training was conducted during an ENTAC training day. There were 12 AMBER alert requests this quarter, resulting in six activations. Seven children were safely recovered.

A statewide, AMBER Alert training program created and conducted by ENTAC personnel was initiated during the Quarter. During this period, the training was provided in five locations and a total of 110 allied agencies received the training.

ENTAC worked with the United States Border Patrol and State Parole to provide AMBER Alerts to these agencies.

The EOS commander met with the National Weather Service (NWS) liaison to review and discuss AMBER Alert activation procedures and identify ways to improve the way information is provided to the NWS.

2. An updated Divisional coordinator list for the Department's SNS Operations Plan was completed.
3. EOS's Emergency Planning Unit (EPU) compiled information from the affected CHP Divisions (that assisted during the November 2008 wild land fires) and compiled them into a Southern California Fires After Action Report for submission to the California Emergency Management Agency (CalEMA).

Two EPU representatives attended the Terrorism Threat Assessment Course through the Sacramento Terrorism Threat Assessment Center.

EOS personnel assisted with a demonstration of the Rapid Response Vehicle (RRV) for the Governor's Information Technology representatives at the CHP Academy.

EOS personnel completed and submitted a State Hazard Mitigation Team (SHMT) Questionnaire that was requested by CalEMA as part of a statewide survey.

EOS personnel attended Business Transportation and Housing Agency's Continuity of Government and Operations Task Force meeting.



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4. The AMGEN Tour of California (TOC) took place over nine days—from February 14-22, 2009. This was the fourth year for the event. The race spanned over 750 miles and traversed through Valley, Golden Gate, Central, Coastal, Southern, and Border Divisions. An AGPA from EOS, Ms. Lidia Mosley, served as the overall, departmental event coordinator. Further, the EOS commander served as the CHP's escort team leader. Prior to the actual event, EOS personnel attended coordination meetings and drove the race route in order to become familiar with the each stage of the race.



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Goal 1.4 – Manage traffic and emergency incidents.

SSD Action Steps:

CTTA Section

1. Serve as the liaison between the Department and federal and local agencies regarding the investigative efforts of an act of terrorism.

EOS

1. Coordinate Standardized Emergency Management System (SEMS)/National Incident Management System (NIMS) training, as appropriate, to ensure the Department remains SEMS/NIMS compliant.
2. Coordinate departmental emergency incident response/homeland security exercises as necessary to maintain departmental emergency preparedness and response capabilities and proficiencies.
3. When activated, ENTAC will act as the Departmental Operations Center (formerly referred to as an "EOC") to support departmental emergency operations.
4. Computer System Incident Reporting System (CISIRS): ENTAC will continue to receive information technology (IT) security incident, computer crime, and theft or loss of personal information maintained by state entities related notifications from state agencies and, in turn, notify the Department of Finance and the Department's Computer Crimes Investigations Unit of IT security matters. As part of this, ENTAC will track and report the number of CISIRS reports completed.
5. Strategic National Stockpile (SNS) Statewide Operational Plan: EOS personnel continue to maintain and improve our Security Plan for the SNS with the California Department of Public Health and US Marshall's Service.
6. Headquarters Safety Patrol (HSP) Program: EOS will continue to coordinate the HSP program, which was implemented to enhance the safety of employees of headquarters' Buildings B and X Street.



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CTTA Section Activity this Quarter:

1. CTTA Section staff regularly meets with departmental personnel to offer assistance and discuss possible terrorism related trends, activity, and indicators.

JTTF and RTTAC officers followed up on 41 tips and leads from originating from CHP contacts during the first quarter 2009.

JTTF assisted in the planning stages for the Strategic National Stockpile in the Southern Region

EOS Activity this Quarter:

1. EOS personnel continue to oversee NIMS training requirements for field personnel. Current training requirements have progressed to the "maintenance" phase. EOS, EPU personnel taught the NIMS 300 course at the First Line Supervisor's Academy in January and February.
2. EOS personnel continue to be actively engaged in monitoring changes to the National Response Framework and Five Year Training Plan for its affect on the Department.

EOS personnel attended the eight-hour After Action Conference (ACC) for Golden Guardian 2008 and the informational meeting for Golden Guardian 2010 hosted by CalEMA.

An EPU representative attended the Department of Homeland Security's 32 Hour Constellation/Automated Critical Asset Management System (C/ACAMS) training course.

EOS personnel attended a four hour Training Exercise Workshop Planning (TEWP) event at the Office of Homeland Security (OHS) for the Governor's Golden Guardian statewide exercise.

3. No activity this quarter.
4. There were 204 CISIRS reports completed during this quarter.
5. An updated divisional coordinator list for the Department's SNS Operations Plan was submitted.
6. EOS completed the HSP schedule and coordinated HSP activities throughout the quarter.



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Additional Information:

- The total revision to HPM 50.1 was resubmitted to Publications with requested edits; HPM 50.1 should be in the final approval stage.
- EOS has designed a Permit to Enter Restricted Areas (proposed as the CHP 338A Form). Policy, procedure, and approval are to follow.
- EOS completed their quarterly newsletter on West Nile Virus (for 2nd quarter release).
- EPU compiled and documented information pertaining to their areas of primary interest for the California Law Enforcement Accreditation (Cal LEA) application process, headed by the CHP's Research and Planning Section.
- EOS, EPU personnel worked on the Emergency Action Plan for the new headquarters facility during the quarter.



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Goal 1.5 – Protect public and state assets.

SSD Action Steps:

CTTA Section

1. Ensure departmental personnel are following the Safety Services Program (SSP) guidelines by actively conducting facility checks, meeting with facility managers, responding to crimes, and providing crime prevention training to facility employees.
2. Provide SSP related training to field personnel.
3. Provide Site Vulnerability Assessment (SVA) training to personnel to ensure SVAs are completed in a timely manner.
4. Implement the Department of Homeland Security, Automated Critical Asset Management System (ACAMS) to archive SVA data so real time information is available to public safety and private industries for pre-event planning or emergency mitigation.
5. Upgrade or redevelop the Crime Incident Reporting System (CIRS) database to obtain a more accurate and complete statistical analysis.
6. Develop a Feasibility Study Report (FSR) regarding the security of CHP facilities statewide.

EOS

1. ENTAC will assist state agencies by completing Computer System Incident Reporting System (CISIRS) reports for information technology security “breaches,” computer crimes, and theft or loss of personal information maintained by state agencies.
 - a. ENTAC will track the number of completed CISIRS reports.
2. ENTAC will complete Counter Terrorism (CT) Watch checks and Suspicious Activity Reports (SARs) as part of departmental terrorism prevention efforts.
 - b. ENTAC will track the number of completed CT Watch checks and SARs.



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CTTA Section Activity this Quarter:

1. CTTA Section continues to guide and assist all personnel with allotted measures to ensure SSP guidelines are followed and conducted using Departmental policies.

Management Memorandum 08-049, Safety Services Program, has been revised and extended to reflect CTTA Section Program updates.

CTTA Section requested SSP training needs from all Divisions. Based on the information received from that request CTTA Section is developing a plan to address the training needs of the respective Divisions. The Plan will be implemented once funding is allocated and training and travel restrictions are lifted.

2. A "Train the Trainer" course for both the SSP and Tax Seizure Programs is continuing in development and revision. Electronic training material is available and provided when requested.

The Tax Seizure Program Evaluation Team is assessing the training needs of personnel. Once the evaluation is completed training plans will be implemented.

CTTA provided workplace violence training to Departmental employee's attending the Academy clerical training.

CTTA Section has not been able to host a meeting with SSP coordinators this quarter due to the Department's restrictions on travel and budgetary restraints.

3. CTTA Section continues to provide SVA training opportunities to Division TLO's to enroll their respective personnel.
4. CTTA Section is currently utilizing ACAMS to report information obtained from SVAs. Additional Departmental personnel have attended training provided by the Office of Homeland Security in the use of ACAMS, as this method of recording threat assessment data is preferred for safety regulations. As classes become available in different regions of the state, CTTA ensures TLO are made aware to enroll their respective Division personnel.

CTTA Section completed a review of CHP policy pertaining to counterterrorism measures and steps taken by the department to combat terrorism and assist federal agencies. Our policies were found to conform to nearly all of the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards. Those functional areas in which department were not fully compliant were noted in the CALEA



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documentation and will be addressed in the next phase of the process.

5. CTTA Section has developed a course of action regarding implementation of a new STD 99 database to replace the CIRS database. An initial meeting was held between State Security Division and Information Management Division and follow-up meetings are forthcoming.
6. The Requests for Information (RFIs) regarding the Statewide Security System have been reviewed for inclusion into the FSR. For budgetary reasons, the project was postponed until FY 2010.

EOS Activity this Quarter:

1. There were 204 CISIRS reports completed this quarter.
2. There were three CT watch checks and five SAR reports completed this quarter.



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Goal 3.3 – Customer Service

SSD Action Steps:

CTTA Section

1. Attend information sharing meetings associated with counterterrorism and infrastructure protection planning sessions to provide departmental employees and management with current and relevant information.
2. Provide quality service at the new headquarters campus.

CTTA Section Activity this Quarter:

1. CTTA managers and supervisors regularly attend executive-level and supervisory briefings related to terrorism cases and activity. CTTA staff regularly attends operational meetings, briefings, and coordination sessions to provide field Division's information that may impact their Division's. Examples of information disseminated to Divisions include:
 - Intelligence passed from FBI to Capitol Protection Section regarding threats of Domestic Terrorism at the State Capitol stemming from the BART Police Department accidental shooting and subsequent death of Oscar Grant.
 - Intelligence passed from FBI to CHP regarding labor protests to take place in Los Angeles.
 - Officer safety information stemming from the Oakland Police Department officer involved shootings was disseminated from the FBI to Bay Area CHP offices.
 - Intelligence regarding animal rights protests scheduled to take place at UCLA and UC Irvine was passed from the FBI to CHP.

CTTA Section staff also provided training and briefings to include:

- Providing eight hours of training during the Advanced Criminal Apprehension Program at the Academy. Topics included departmental terrorism reporting policies and procedures, radicalization indicators, Islam familiarization, and current events.
 - Providing briefings to ENTAC personnel on the TLO program and reporting procedures.
 - Providing briefings to U.S. Army personnel on Arab culture, Islam familiarization and International Terrorism groups.
2. CTTA Section developed new security procedures, training and departmental identification card design for the access and physical security of the new CHP Headquarters Campus.



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CTTA Section hired three uniformed and one non-uniformed personnel to provide service at the new headquarters campus for departmental and non-departmental guests.



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Goal 4.3 – Financial Management

SSD Action Steps:

1. Train all designated employees on the Automated Resource Management System by December 31, 2009.

Activity this Quarter:

1. No activity this quarter.

